

Meeting Objectives



- 1. Intro to Al market research and Advanced Symbolics
- 2. Discuss research methodology and data collection
- 3. Identify perceptions around Canadian IP based on:
 - Industry
 - Demographic characteristics
 - Geographic region
- 4. Identify how perceptions around Canadian IP have changed over time



The Problem

Randomized, Controlled Samples
Customized questions
Low participation
Expensive

Time + Resource Intensive



Traditional Research



Social Listening 1.0

Big Datasets Near Real Time No representative samples Vanity Metrics

The Solution

Polly: Social Listening 2.0



Combines statistical rigour of representatives samples with big data



How it Works

Samplers









Classifiers



Data Lake

| Person 1 | Person 2 | Person 3 | |
|----------|----------|----------|---|
| SMS 1 | SMS 1 | SMS 1 | |
| SMS 2 | SMS 2 | SMS 2 | Ī |
| SMS 3 | SMS 3 | SMS 3 | |

SMS = Short Social Message

Data Output

Statistics













Results





Definitions



Engagement: Number of Canadians discussing IP

Positive: Number of Canadians who feel positive towards the nation's IP framework

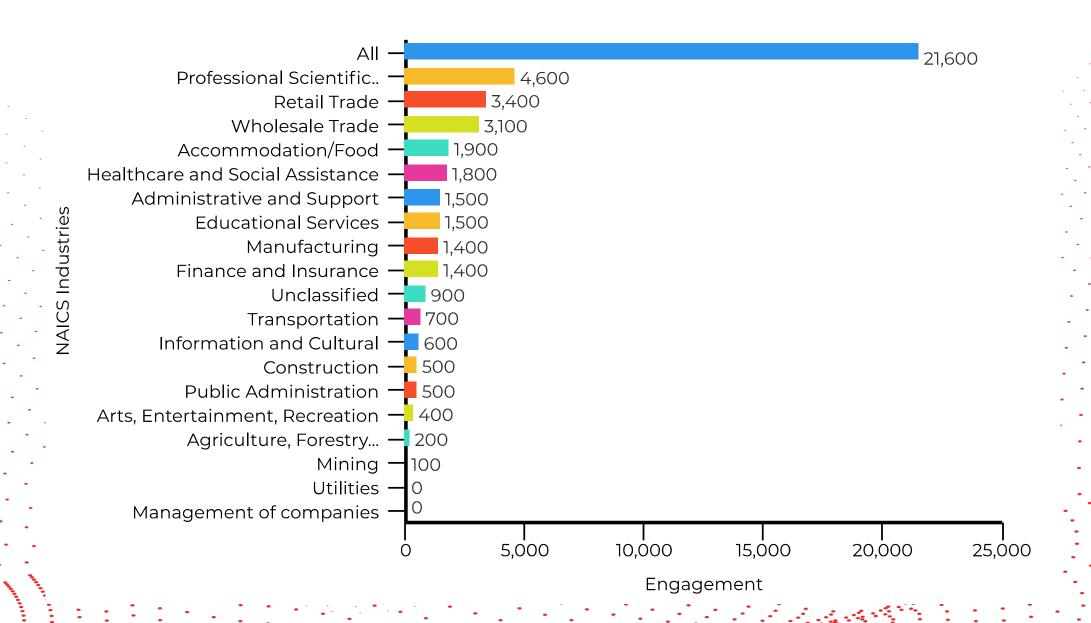
Negative: Number of Canadians who have a negative stance toward the nation's IP framework

Neutral: Number of Canadians that are undecided on Canada's IP framework

Sample: 260,200 Canadians between: January 2018 – March 2019

IP engagement by Industry





Concerns by Industry



| Industry | Topics Discussed |
|----------------------------------|---|
| Professional Scientific Services | Protecting IP due to Political interest Patents Ethics of IP utilization |
| Retail Trade | Protecting IP from theftAntitrust guidelines for licensing IP |
| Wholesale Trade | Protecting from Copyright infringement Protecting unique processes/techniques -Used Cannabis companies as example |
| Accommodation & Food | TrademarksProtecting IP when entering foreign markets |
| Health Care | Worried that IP framework leads to less availability to medicines Concerned that current IP framework will lead to less innovation |

General Population Engagement

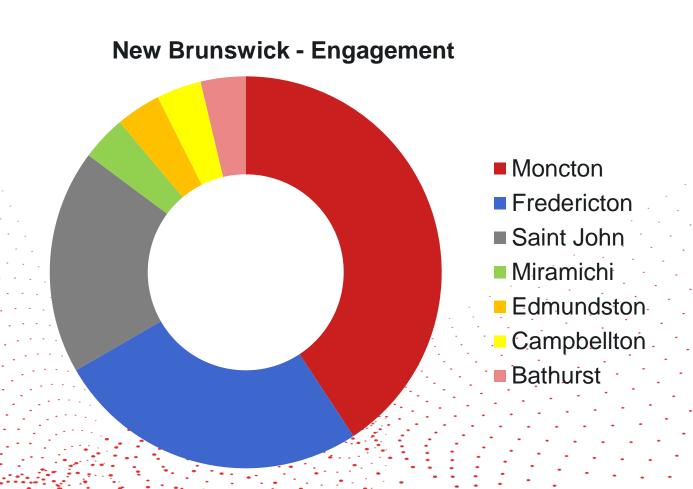


| Demographic | Engaged Population | Total Canadian Population | Percent of Population Engaged |
|-------------|-----------------------|---------------------------|-------------------------------|
| | | | |
| 55-64 | 44,800 | 4,910,755 | 0.91% |
| | | | |
| 45-54 | 43,100 | 5,038,035 | 0.86% |
| | | | |
| 35-44 | 43,400 | 4,543,505 | 0.96% |
| - | | | |
| 25-34 | 48,700 | 4,615,385 | 1.06% |
| - | | | |
| > 65 | 50,800 | 5,935,630 | 0.86% |
| | | | • |
| < 25 | 91,700 | 10,108,415 | 0.91% |

Conversations Centred around Incubation and Innovation Centres



SME



2018 Budget Spurred Conversations about IP







Topic Discovery

- SME's primary concern is around IP infringements and theft
- SME's and GP worried that current framework may limit their IP rights
- SME's and GP confused by IP law, what specific rights they have, and how to apply these IP rights



Summary

- The industries that engage with IP the most are:
 - Professional Scientific Services
 - Retail Trade
 - Wholesale Trade
- Engagement around IP generally increases in older demographics
- Conversations centred on IP take place in incubation and innovation centres

