Centre for International Governance Innovation



Digital Policy Hub - Working Paper

# Language Power-Up: Are LLMs a Fair Play for International Students?



Fall 2023 cohort

#### About the Hub

The Digital Policy Hub at CIGI is a collaborative space for emerging scholars and innovative thinkers from the social, natural and applied sciences. It provides opportunities for undergraduate and graduate students and post-doctoral and visiting fellows to share and develop research on the rapid evolution and governance of transformative technologies. The Hub is founded on transdisciplinary approaches that seek to increase understanding of the socio-economic and technological impacts of digitalization and improve the quality and relevance of related research. Core research areas include data, economy and society; artificial intelligence; outer space; digitalization, security and democracy; and the environment and natural resources.

The Digital Policy Hub working papers are the product of research related to the Hub's identified themes prepared by participants during their fellowship.

#### **Partners**

Thank you to Mitacs for its partnership and support of Digital Policy Hub fellows through the Accelerate program. We would also like to acknowledge the many universities, governments and private sector partners for their involvement allowing CIGI to offer this holistic research environment.



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#### **Key Points**

- Canada is a prominent destination for international students, whose proficiency in English-language tests does not always align with strict academic writing norms, requiring additional effort and personalized attention that universities often lack the resources to sufficiently provide.
- Large language models (LLMs) through generative artificial intelligence (AI) offer a unique opportunity to bridge linguistic gaps, assisting non-native English speakers in achieving academic writing fluency and linguistic proficiency at scale, while minimizing universities' costs.
- Despite the potential benefits, ethical concerns arise regarding LLMs' fair use in aiding students, particularly concerning plagiarism implications, the risk of overdependence and the reliability of AI detection tools.
- This paper explores how exactly LLMs assist international students, the ethical considerations of their usage – backed by recent studies and scholars' insights – and suggests a university policy framework for responsible generative AI use in academic settings.

## Background

The international education sector has grown over the past decades, and Canada is widely recognized as one of the leading destinations for international students (Government of Canada 2020). These students represent a substantial income source, annually contributing more than \$22.3 billion, roughly 1.16 percent of Canada's GDP.<sup>1</sup> Their economic influence extends beyond tuition fees, including living expenses, accommodation and additional expenditures, contributing to a broader spectrum beyond education. This enrichment also strengthens social cohesion and promotes international development through knowledge exchange and partnerships.

The acceptance of international students to Canadian universities depends highly on language exam scores (for example, the International English Language Testing System or the Test of English as a Foreign Language). Proficiency in English, as evaluated by these standardized language tests, stands as a crucial criterion for admission, reflecting the significance of language competency in ensuring successful academic engagement and integration within Canadian higher education institutions (Arcuino 2013). While students may demonstrate proficiency in passing English language tests, the adaptation to formal academic writing norms requires extra dedication of a student's time and effort. Even students for whom English is their native language, writing can be challenging as the adjustment to academic writing involves more than basic linguistic elements such as grammar, vocabulary and sentence structure; it also includes meta-linguistic components such as establishing logical connections between sentences, developing coherent paragraphs and organizing

1 See www.canada.ca/en/immigration-refugees-citizenship/corporate/transparency/committees/cimm-mar-03-2022/ international-students.html. content cohesively (Dong 1998). The language assessments typically emphasize standard language components, often failing to thoroughly assess an individual's overall proficiency in academic content (Zane and Yeh 2002). Academic writing demands the skill to concisely convey sophisticated concepts, engage with existing literature and formulate original insights, which are not adequately measured in these assessments that often prioritize shorter, standardized writing samples over the comprehensive range of academic writing required by universities (ibid.).

Knowing all the theoretical aspects of a language does not necessarily mean someone can apply them effectively in practice (Read 2019). This causes constant doubt, anxiety and worry about every spelling mistake, comma placement or sentence structure — whether it sounds academically appropriate and natural to English speakers — and it can be quite overwhelming for international students who are already burdened by the weight of adapting to a new country, culture and people (Deuchar 2022). As a result, the emphasis on perfecting these linguistic details may overshadow the absorption of the actual content being taught (Ali, Yoenanto and Nurdibyanandaru 2020). However, the need for individualized support in language learning surpasses the capacity of resources available within universities, creating limitations in effectively helping them to reach their full potential in knowledge acquisition and language proficiency.

AI has already become an integral part of all students' daily routines: from assisting with assignments and aiding in research to optimizing study schedules and enabling collaborative work via digital platforms (Altmäe, Sola-Leyva and Salumets 2023). LLMs specifically are conquering education and academic writing in both positive and negative ways, impacting students regardless of their primary language (Dwivedi et al. 2023). Just like the calculator shifted students away from manual arithmetic computation by introducing efficiency in mathematical tasks, the advent of the internet redefined access to information, transforming the way students conduct research and gather knowledge. LLMs have quickly invaded student life, fundamentally altering how they engage with everything, requiring a reassessment of traditional learning boundaries. Accordingly, a great number of scholars have turned their attention toward the potential impact of LLMs on student academic achievements.

# Functionality, Limitations and Student Usage

Scholarly examination of the rapidly changing field of AI shows that there is a significant gap between the perceptions held by those in power within education systems — teachers, professors and faculty — regarding how students use AI in their written assignments, and how they actually use it (Antony and Ramnath 2023). The common misconception among educators is that AI is solely responsible for writing entire essays on behalf of students, but that is not how it truly operates. For instance, in a comprehensive review of 146 studies, Olaf Zawacki-Richter et al. (2019) identified 150 diverse applications of AI, which they grouped into four main categories: assessment, prediction, intelligent tutoring systems and personalization. This indicates that in most studies, AI tools were associated with distinct roles within these categories. This trend is also evident in academic literature exploring the role of chatbots in

education (Ng et al. 2022). Mohammad Amin Kuhail et al.'s (2023) review of studies specifically on educational chatbots revealed that 37 chatbot applications fulfilled one or more of four specific roles: teaching agent, peer agent, teachable agent or motivational agent. AI is so much more than just a tool; it is the set of transformative possibilities reshaping educational landscapes and fostering personalized learning (ibid.).

Students today are informed about the pitfalls of biases, misinformation and LLMs' hallucination through the extensive media coverage and academic discussions that have significantly contributed to their awareness of these issues (Antony and Ramnath 2023). As a result, most students are cognizant of the drawbacks associated with blindly accepting information or employing a copy-and-paste approach using LLMs in their assignments (ibid.). Studies show that they are conscious of the risks of relying solely on unverified sources or automated output and are remarkably savvy and adept at navigating this technology. Recent scholarly research indicates that students predominantly use it as a grammar checker or guided assistant, seeking thesis suggestions, linguistic checks and structured outlines, rather than solely as an authoring tool (ibid.).

LLMs' adaptability in tailoring responses and understanding language conventions can significantly benefit international students. They can offer personalized feedback to students engaged in academic writing tasks or offer suggestions for improving clarity, coherence and cohesion within the text. They can assist in identifying and rectifying common writing errors, thus fostering a more polished and refined academic writing style among students (Chase et al. 2009). By providing targeted guidance and explanations, these models can help academic institutions to create a more accessible and inclusive learning environment for non-native Englishspeaking students, catering to their diverse learning styles and accommodating their individual needs (Fryer et al. 2017). This integration would not replace the essential role of educators, however, but complement their efforts by providing tailored, on-demand assistance to students without having them spend their time on mundane and repetitive tasks or explanations (ibid.). It would allow educators to focus on higher-order skills and personalized mentorship, challenging students' critical thinking, research acumen and analytical skills. With LLMs handling certain aspects of language refinement and grammar complexity, teachers can allocate more time in guiding students to develop original ideas, conduct in-depth research and hone their argumentative and collaborative skills (Kim et al. 2022).

However, it remains crucial to approach this integration thoughtfully. As LLMs advance, institutions and educators must ensure that students fully understand the boundaries of AI-generated assistance, emphasizing the importance of critical analysis and independent learning. While LLMs show promise in certain facets of English-language learning and writing, their role should be considered supplementary rather than a substitute, due to the irreplaceable value of human input. This need is especially seen in other languages (for example, Canadian French), where LLMs are less developed, necessitating human intervention in the editing process due to their limitations in comprehending context, nuances and cultural subtleties critical for precise writing and effective communication (Kasneci et al. 2023).

## **Dependency Risk**

The existing research demonstrates that increased smartphone usage significantly correlates with higher levels of human dependence on it (Lee 2022). Similarly, in the context of LLMs, this paper prompts reflection on the potential consequences of extended reliance on these models for academic writing among non-native English speakers. Just as Bongmin Lee's (2022) study indicates the importance of managing smartphone usage, a thoughtful and cautious approach to integrating LLMs into the academic writing process is needed to ensure that they serve as assistance rather than substitutes for developing language skills and domain knowledge (ibid.). Excessive reliance on LLMs in academic writing may erode students' critical thinking abilities, impede language proficiency development and limit their capacity to independently create original content, potentially compromising adaptability in future workplace settings that demand autonomous problem solving and independent thinking skills. Moreover, this heavy reliance on LLMs raises concerns beyond academia; it initiates challenges regarding verifiable human authorship, introduces various forms of fraud including a new type of plagiarism, violates privacy rights, opens possibilities for circulating counterfeit human-generated content and significantly facilitates the spread of misinformation (Strasser and Wilby 2023).

Some students will inevitably use LLMs beyond their role as just language assistants or grammar checkers, blurring the line between their supportive role and potential overreliance (Zheng et al. 2023). This cultural and educational aspect requires time and thorough explanation to instill the understanding that using LLMs ethically and judiciously is in students' best interests (Hayes and Introna 2005). Ultimately, it is important to recognize and acknowledge that the biggest and the most powerful transformer, just like the "T" in GPT (generative pre-trained transformer), remains the human brain.

# Plagiarism

Plagiarism involves not only copying text verbatim but also appropriating someone else's ideas or work without acknowledgement. LLMs, while not engaging in literal copying, have raised multiple concerns about the potential for plagiarism due to their capacity to summarize and present others' work without proper credit. The inherent nature of LLMs blurs the distinction between original content creation and the re-presentation of existing information, potentially complicating proper sourcing and acknowledgement (McIlhinney 2023).

## **AI Detectors**

The important point to make is that it is practically impossible to detect students who are employing LLMs (Khalil and Er 2023). The content of the paper might be generated by a computer, yet the writing style could belong to the student. Neither humans nor machines can examine a paper of this nature and identify the telltale signs of generative AI. In addition to the conscientious and selfregulated ethical usage of LLMs, the prospect of these actions being flagged or identified by AI detectors also warrants attention and consideration. These detectors promise to provide a mechanism for differentiating between content generated by machines and that produced by human authors, thereby aiming to ensure academic integrity and authenticity in written material (ibid.).

The main concern with these detection tools is their unreliable nature, which results in outcomes that are uncertain at best and potentially wrong at worst. The significant apprehension surrounding these tools primarily comes from their lack of reliability in accurately distinguishing between content generated by AI and that created by humans (ibid.). This unreliability poses a considerable challenge and raises doubts about the efficacy and trustworthiness of such detection mechanisms. Most universities in Canada prohibit the use of AI-detection tools in their policies regarding AI, as they often yield high rates of false positives, causing potential harm and discrimination, especially toward international students. This vulnerable group might be most susceptible to potential bias due to the resemblance between their traditional writing styles and the patterns generated by LLMs utilized in the detection tools (Alexander, Savvidou and Alexander 2023). As a result, they might wrongly flag authentic student work as AI-generated, leading to false positives. This can unfairly target and disadvantage international students who naturally produce such writing, potentially resulting in discriminatory outcomes in academic assessments or integrity checks. The use of LLMs is indeed a double-edged sword for international students as it offers benefits for improving language skills and academic performance while simultaneously raises the risk of being incorrectly flagged for academic misconduct (Ibrahim 2023).

## Balancing Advantages and Ethical Considerations

A common recourse for non-native students seeking to enhance their English writing is resorting to commercial professional editing or proofreading services. However, this can pose significant financial burdens, particularly for those from under-resourced countries. Apart from financial constraints, utilizing these services has drawbacks — proofreaders, often native speakers, might lack specialization in specific study areas, leading to potential misinterpretation of the paper. Additionally, these services frequently charge for one-time corrections, making it challenging for non-native authors to obtain further revisions without incurring extra expenses, even if the initial proofreading is inadequate (Kim et al. 2023).

In contrast, LLMs offer an alternative and cost-effective solution as they offer several advantages over traditional English editing services (ibid.). Accessible and interactive, LLMs facilitate revisions or clarifications without added costs. Providing multiple proofreading versions, they enable authors to select the most suitable option for their intended message. With their capacity to generate relatively neutral sentences and minimize grammatical errors, LLMs serve as valuable tools for non-native writers to refine their drafts and enhance English proficiency through interactive learning experiences (Stokel-Walker 2023).

Nevertheless, the integration of LLMs necessitates critical ethical considerations: it extends beyond conventional academic misconduct concerns, delving into broader

ethical implications of authorship, copyright and academic integrity (Mindzak and Eaton 2021). As we navigate these advancements, it becomes important to instigate discussions and establish ethical guidelines within academia. By elevating ethical awareness and fostering responsible utilization of LLMs, we can usher in a new era of academic writing that not only promotes integrity and originality, but also empowers students to embrace innovative technologies for educational enrichment and scholarly advancement (Kooli 2023).

# **University Policy Framework**

The integration of LLMs in education should focus on leveraging their strengths to enhance learning methods while preserving and valuing the unique contributions that humans bring to the educational landscape. Achieving a balance between technological assistance and human guidance is pivotal for ensuring a holistic and effective educational experience for students. It may only be achieved by utilizing a comprehensive framework that includes several critical elements.

# Cultivating a Cultural Shift toward Honesty and Self-Empowerment in Student Learning

One aspect of higher education involves instilling values such as academic integrity, honesty and self-empowerment among students. This cultural shift emphasizes the significance of original work, critical thinking and ethical conduct in academic endeavours. By fostering an environment that encourages students to take pride in their unique contributions, universities aim to instill integrity as a core value in their learning journey. This shift not only emphasizes the importance of individual effort and creativity, but also cultivates a community of responsible learners dedicated to ethical practices in their academic pursuits (Zhao et al. 2022).

## **Redefining University Policies for Responsible AI Use**

To facilitate this cultural shift, it becomes imperative for universities to revisit and redefine their policies concerning the responsible use of technology, particularly with the integration of LLMs in education. These policies need to reflect the evolving landscape of technological advancements while maintaining a clear stance on ethical practices and academic integrity. They should outline guidelines that explain to students the appropriate and ethical use of AI tools within the existing academic framework (Yan et al. 2023).

## Making International Students Beneficiaries, Not Suspects

It is essential when incorporating LLMs into educational practices to consider the diverse student population, especially international students. Universities need to ensure that the integration of these tools is inclusive and beneficial for all students, irrespective of their backgrounds or language proficiency. Instead of being viewed with suspicion regarding the use of generative AI, international students should be provided with the resources and guidance to leverage it effectively for academic writing enhancement (Dwivedi et al. 2023).

### **Communication and Clear Policies**

Effective communication plays a pivotal role in this paradigm shift. Universities need to communicate clearly with students, ensuring they understand the parameters of assessments, particularly in relation to the permissible use of AI. Clarity in policies delineating the acceptable boundaries and applications of AI tools within defined assessment processes is crucial. This transparency empowers students to navigate technology within ethical boundaries while ensuring academic standards are upheld. Given the prevalent challenges and uncertainties associated with the use of generative AI detection tools, it is advisable for universities, in a general context, to exercise caution before integrating such tools into their academic integrity frameworks (Chiu 2023). The inherent unreliability and potential for false positives observed in using these tools, as evidenced by experiences across various institutions, raises legitimate concerns regarding their efficacy and accuracy (Yan et al. 2023). Universities must prioritize established methods of addressing academic misconduct suspicions rather than relying solely on AI detection tools. Emphasizing education concerning ethical technology usage and integrity in academic practices should take precedence within university programs and resources.

To reinforce the stance against unethical practices involving generative AI, it is essential for universities to explicitly communicate the implications of using such technology without proper acknowledgement. This aligns with academic misconduct guidelines and serves as a preventive measure (Mindzak and Eaton 2021). When suspicions arise regarding the misuse of generative AI, universities should consider following existing academic misconduct procedures, inviting students for investigative meetings. This ensures fairness and adherence to established protocols while addressing potential breaches of academic integrity (ibid.). By prioritizing education, preventive measures and clear communication regarding the ethical use of technology, universities should aim to maintain academic standards and integrity while navigating the evolving landscape of emerging technologies (Yeralan and Ancona Lee 2023).

## **Final Recommendation**

We live in an age where machines are constantly learning from our data; allowing humans to also learn from what machines offer is what defines fair play.

### About the Author

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