## Supporting a Safer Internet

Algeria Findings

Centre for International Governance Innovation







## About This Study

Online gender-based violence (OGBV) is recognized as one of the most widespread forms of interpersonal violence and, with rapid digitization, has become all too prevalent in today's online interactions.

OGBV takes many forms, including hacking, impersonation, surveillance/tracking, harassment/spamming, the non-consensual distribution of intimate photos and messages, and through recruiting victims into violent/harmful situations. The prevalence of OGBV is an **exacerbating factor in digital exclusion.** Yet currently there is **limited data** available on how various groups of people (women, men, LGBTQ+) experience the online world, the levels of harassment or violence they face and how the impacts of OGBV unfold on individuals as well as on the overall composition and freedom of the online world.

The Centre for International Governance Innovation (CIGI) and the International Development Research Centre (IDRC) have embarked on the project **Supporting a Safer Internet**. This project engaged an array of leading experts in the field to conduct research on this growing phenomenon with the aim to present a final report with proposed programmatic, policy and legal options for **mitigating OGBV for a safer online world**.

A key part of the overall project is a research survey (led by Ipsos) that seeks to understand people's experiences online and the incidence of OGBV, with a specific focus on countries in the Global South.

## Methodology



#### TARGET AUDIENCE

General population representative survey covering respondents aged 18–74 in Canada and the United States and 16–74 in all other countries. Quotas and weighting by age, gender and region to ensure a representative sample.



#### SURVEY INSTRUMENT

The survey instrument was designed in consultation with the steering committee (subject matter experts from and/or partnering with CIGI/IDRC). Ipsos global and regional experts also contributed from the point of view of both regional nuances and operational feasibility.

Pilot interviews were conducted in each country and based on the feedback, further adjustments were made to the content and flow, as well as administration (instructions/descriptions, etc.).



#### SURVEY METHODOLOGY

An online survey was supplemented by offline interviews in selected countries.

(In countries where internet penetration is limited or based on limitations of online panel coverage, offline interviews [face-to-face or telephone] were also conducted to ensure inclusion of respondents that may have been under-represented or excluded online.)

The survey was developed in English and conducted in-language in each country.



**Fieldwork dates:** June 25 to September 2, 2021 **Length of interview:** Online survey: ~15 minutes and offline survey: ~30–35 minutes

## Reporting Conventions and Considerations

The term "LGBTQ+" has been used throughout the report where "+" stands for each country's unique traditions, norms and definitions.

The survey asked three separate questions on gender identity and sexual orientation. For simplification and in order to study the data on a quantifiable sample, "LGBTQ+" is defined as those who selected "A gender other than the one I was assigned at birth ('transgender')" or "Another gender identity" for questions on gender identity or "Gay/Lesbian/Another sexual orientation" for question on sexual orientation.

- Due to lower base size for the LGBTQ+ group, differences may not test as statistically significant.

  Based on the objectives of the research and, therefore, the importance of analyzing the results separately for LGBTQ+ respondents, data is presented for directional purposes only and should be interpreted with caution.
- Some questions were not asked in certain countries.

  A full list of country-specific adaptations can be made available upon request.
- Where **results do not add to 100**%, it is due to rounding or because the question allowed the selection of multiple responses.

Ipsos follows a "no-harm" approach in surveying. Given the sensitive nature of the topic and in recognition of the fact that some of the questions, especially on personal experiences, could be triggering, all respondents were:

- informed about the topic and the objectives of the survey and asked for their explicit consent to participate before the start of the survey;
- informed up front that all questions are voluntary and an option of "Prefer not to answer" was available in each question, and could be selected if the topic was uncomfortable or if the respondent did not want to answer for any other reasons; and
- provided a list of local resources and helplines if they wished to seek support.

As mentioned above, the survey questions included options of "Don't know" or "Prefer not to answer" as valid response options that respondents could select if they did not wish to answer a particular question or did not feel they had enough information to share an opinion on the topic.

- The data and analysis presented in the report <u>do not exclude</u> these cases and include a proportion of respondents who selected these options of "Don't know" or "Prefer not to answer." This proportion varies for each question and for each country and may be representative of a "response style" unique to each country and culture.
- Please note that if the proportion of those who selected "Don't know" or "Prefer not to answer" is excluded from the data, the analysis and interpretation may change and will differ from what is presented in this report.

## Algeria Findings

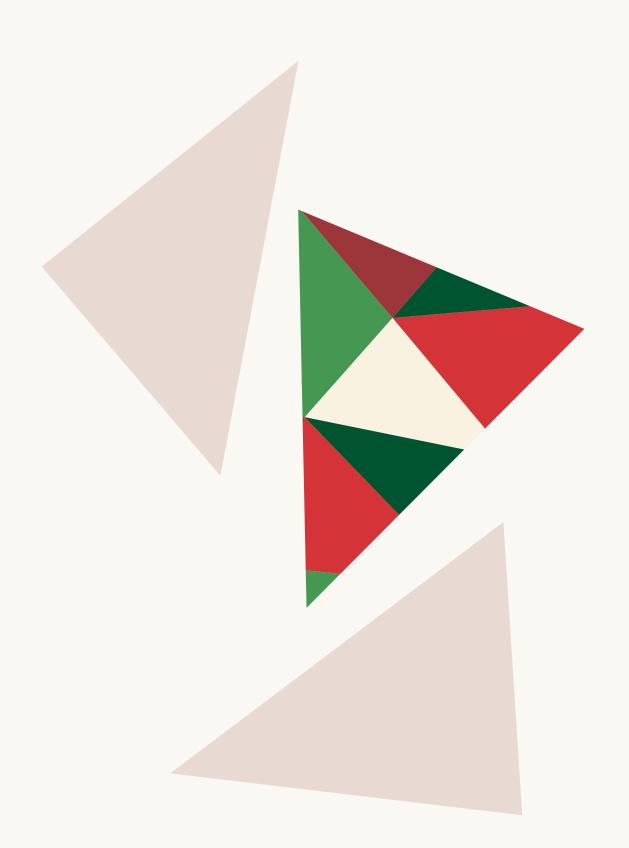
"Online gender-based violence has been minimized and ignored because of the mistaken belief that online abuse is not as harmful as abuse that happens in the physical world. To combat this misconception, it is vital to understand the many forms that online gender-based violence takes, who the victims are and what harms arise as a result of it."

Suzie Dunn, CIGI Senior Fellow

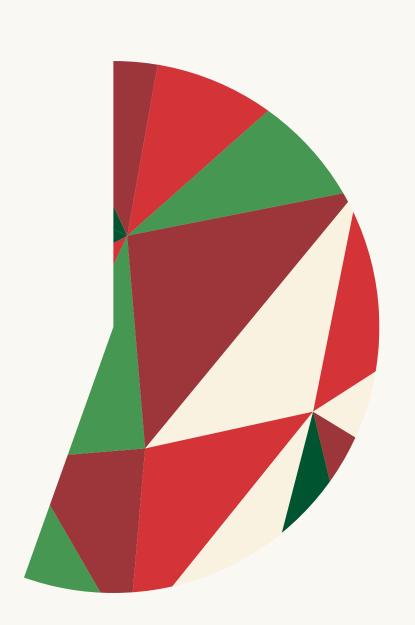
Total surveyed: 1,009

Total LGBTQ+ respondents: N/A

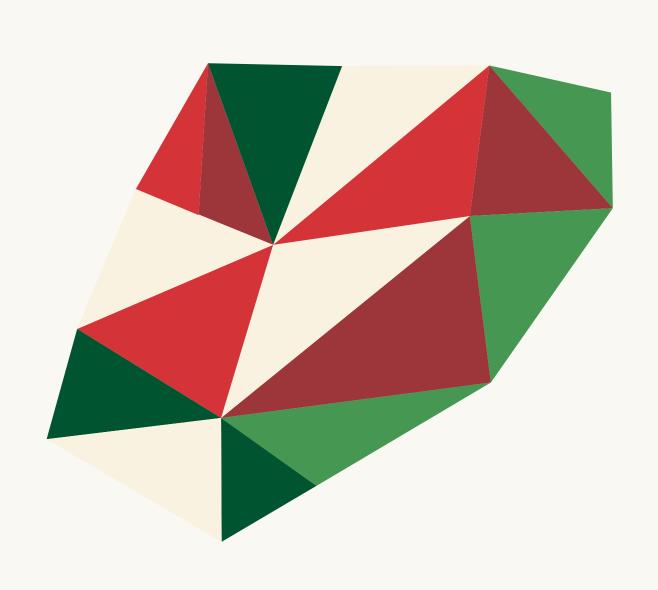
Note: Respondents were not asked about their sexual orientation or non-binary gender identity in this country.



- 65% of Algerian men and 55% of Algerian women online have experienced some form of online harm.
- More than 1 in 3 (35%) of the women believe they experienced online harm due to their gender identity.

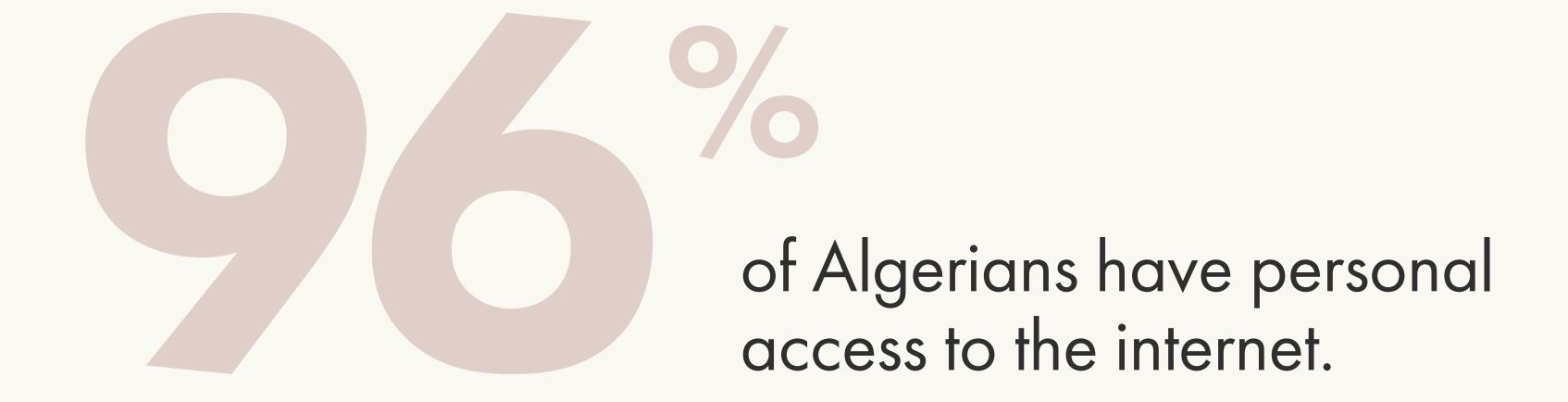


• 61% of Algerian women feel that their mental health was negatively or very negatively impacted by the incident(s) of online harm.



- Almost half (49%) of those respondents who experienced some form of online harm did not reach out to anyone following the incident.
- Reducing or stopping participation on and deleting or deactivating a social media account were two of the top five responses to an incident of online harm.
- 37% of respondents believe that the police have the most responsibility to help end OGBV.

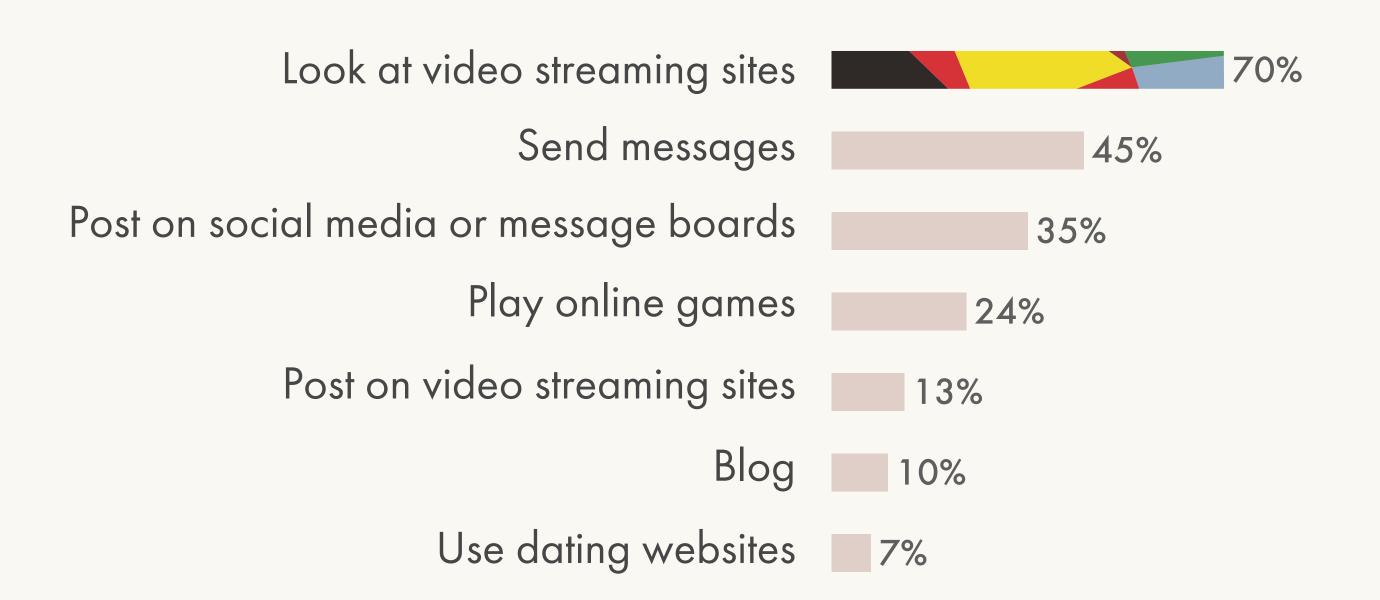
#### Internet Access



Q1. How do you access the internet?

Note: "Personal access" refers to access through a personal smartphone, tablet and/or a personal computer.

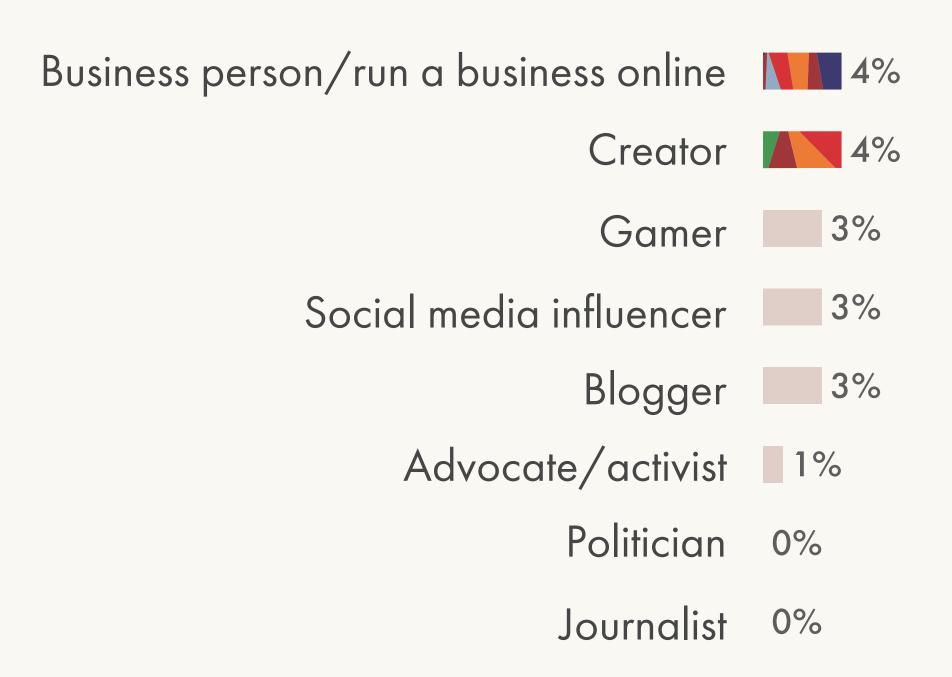
## Frequency of Daily Use





browse social media sites or message boards daily.

## Type of Internet User



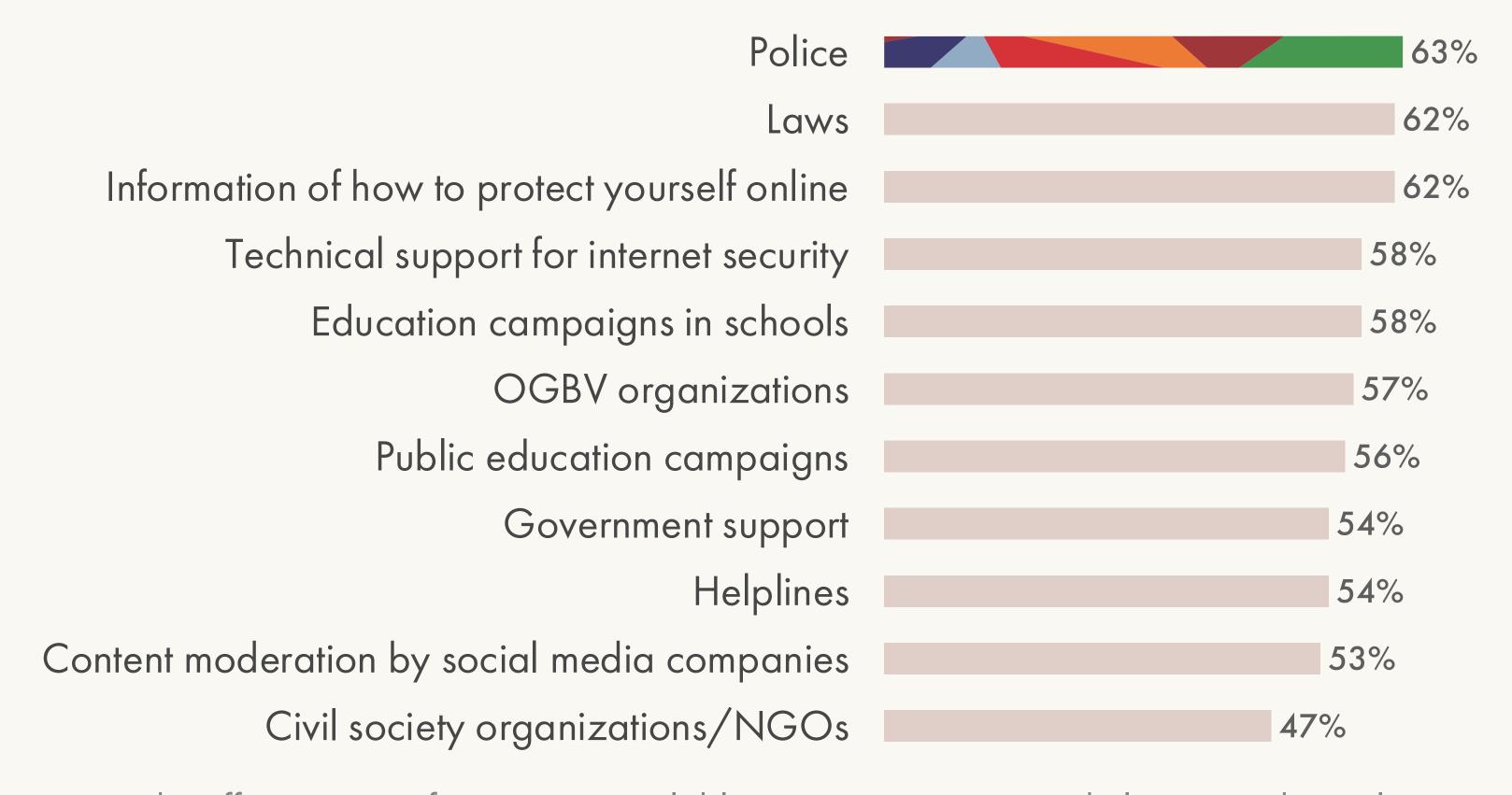


describe themselves as an "average/typical" internet user.

## Social Media Following

say they have a significant social media following.

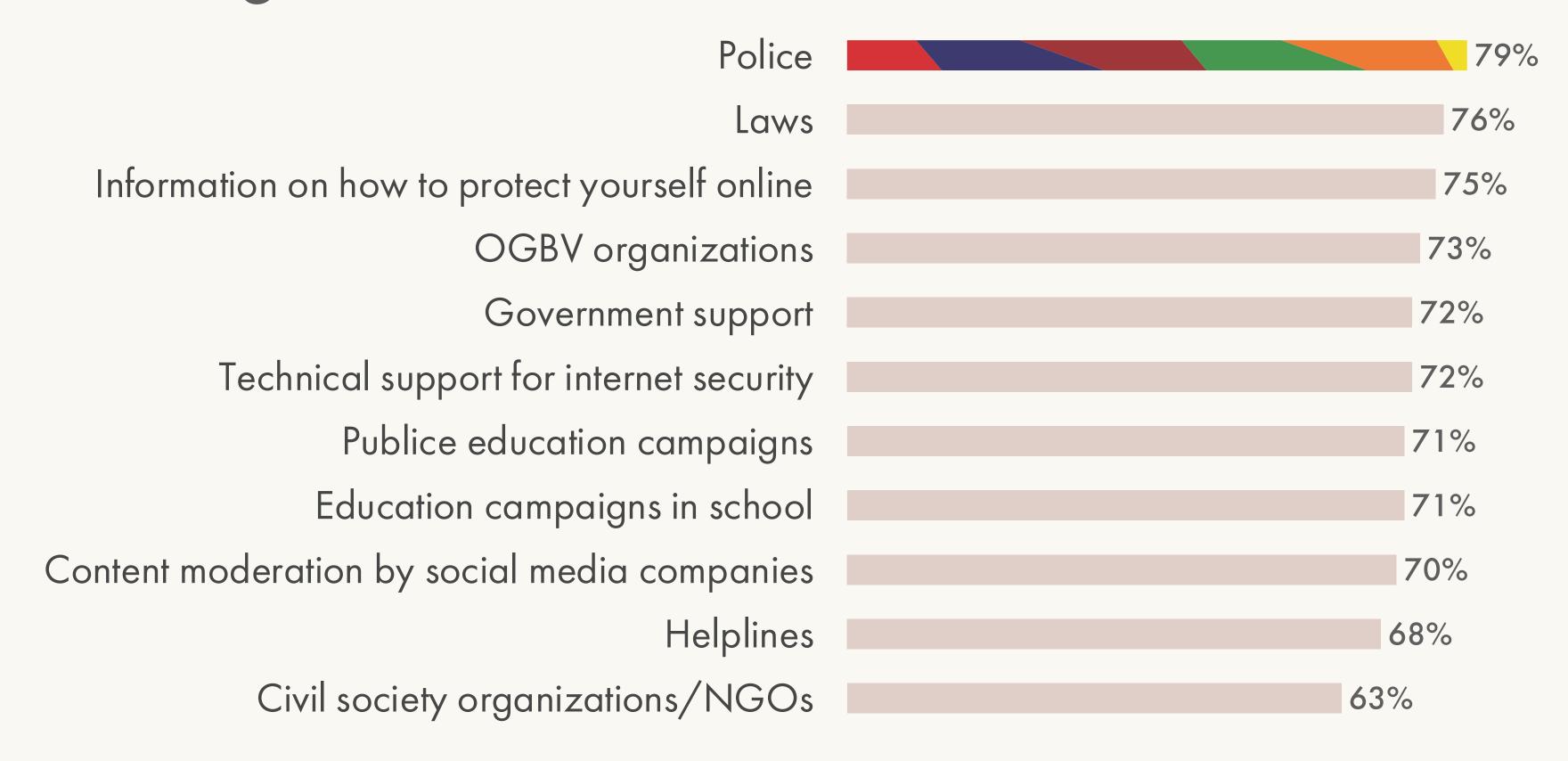
# Most Effective Resources Available to Help Respond to OGBV



Q5. Please rate the effectiveness of resources available in your community to help respond to online gender-based violence on a scale of 1-5 with 1 being very ineffective resources and 5 being very effective resources.

Note: The percentages reported are for T2B scores, i.e., those who rated 4 or 5 on the scale of 1-5 (T2B = top two box).

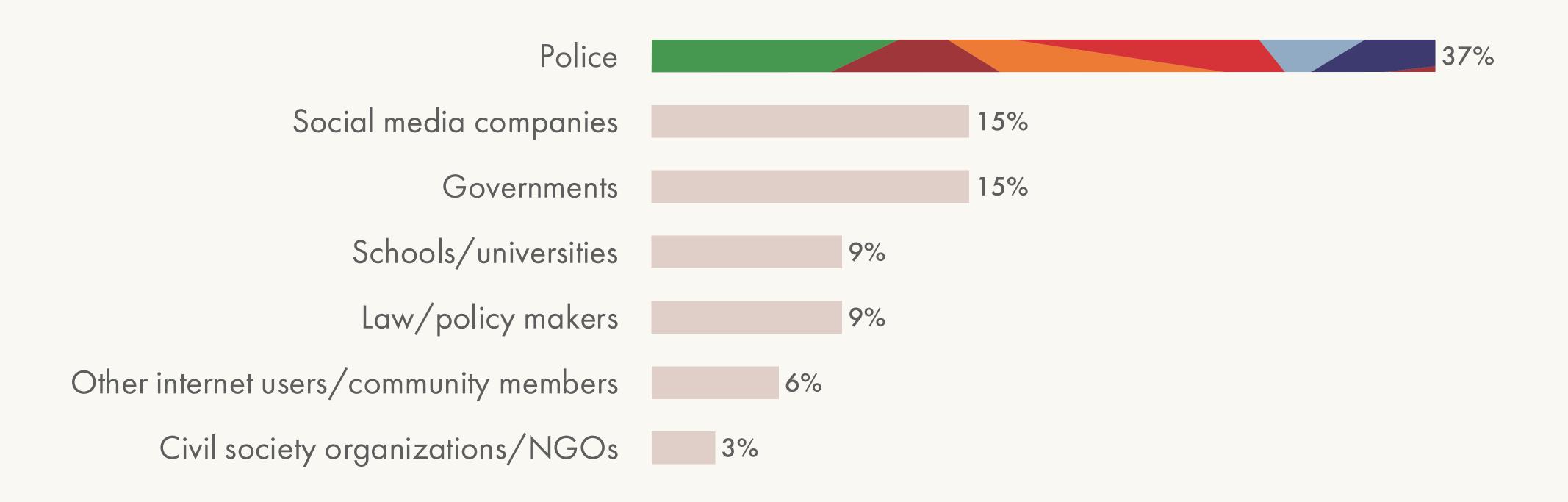
# The Most Important Resources for Addressing OGBV



Q6. On a scale of 1–5 with 1 being not important at all and 5 being very important, how important do you think the following mediums/resources are in addressing online gender-based violence?

Note: The percentages reported are for T2B scores, i.e., those who rated 4 or 5 on the scale of 1-5.

# Organizations That Have the Most Responsibility to Help End OGBV



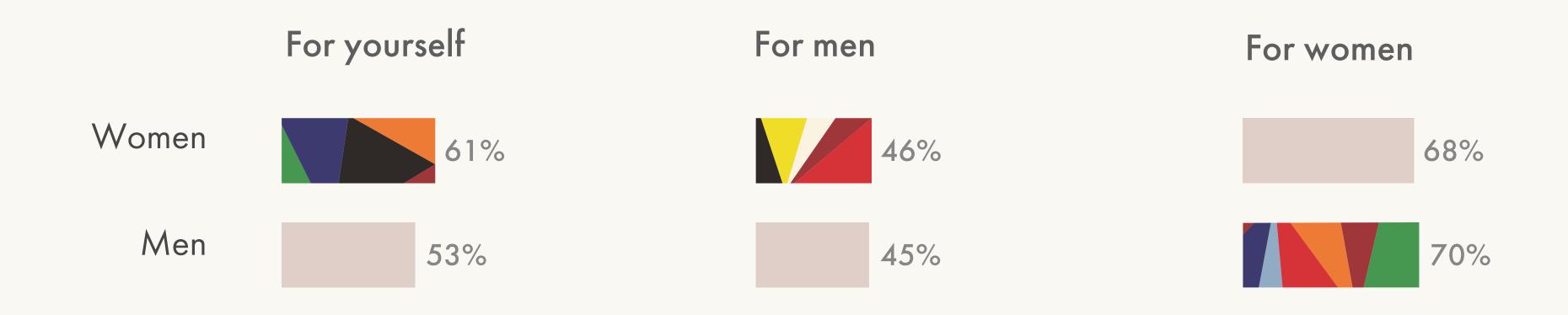
Q7. Please rank this list from 1 to 7, placing the organization you think has the most responsibility to help end online gender-based violence at the top (rank 1) and the organization that you think has the least responsibility at the bottom (rank 7).

Note: The percentages reported are for rank 1 scores, i.e., organizations with the most responsibility.

strongly or somewhat agree that they have the knowledge or skills needed to help someone who has experienced an incident of OGBV.

Q8. If someone you know were to experience an incident of online gender-based violence, to what extent do you agree that you have the skills or knowledge needed to help the person with their problem?

## How Big a Problem Is OGBV in Your Country?



Q9. How big an issue do you think online gender-based violence is for yourself, men and women in your country? (Based on a 5-point scale where 1 means "not a problem at all" and 5 means "very big problem.")

Note: The percentages reported are for T2B scores, i.e., those who rated 4 or 5 on the scale of 1-5.

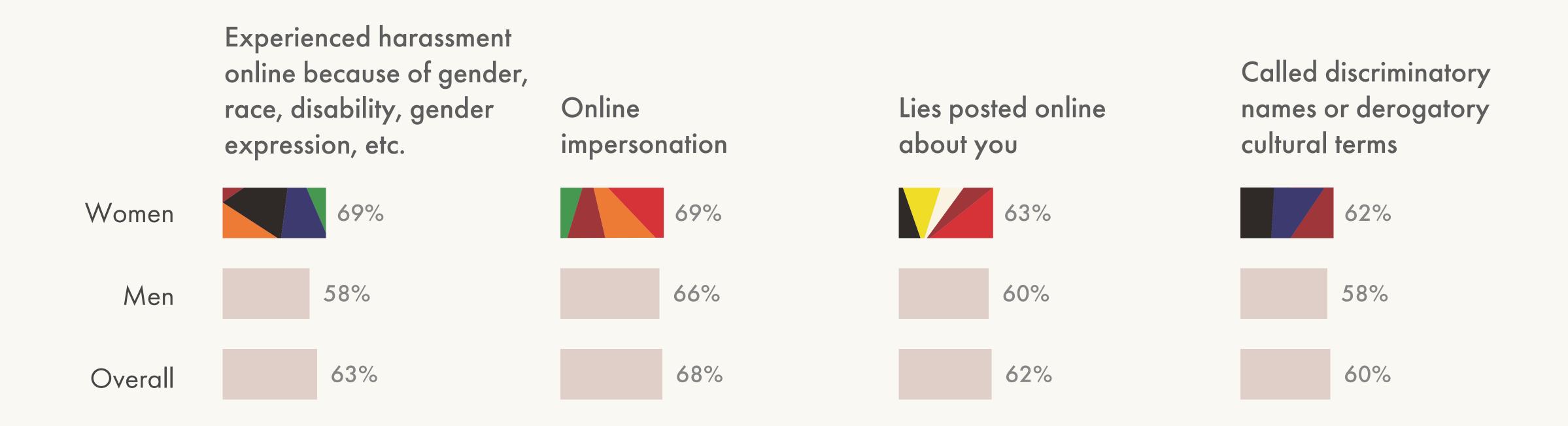
#### Behaviour Harmfulness Level

	Men	Women	Overall
Identity and reputation-based harms	66%	60%	63%
Privacy and security-based harms	67%	62%	64%
Coercion and harassment	65%	57%	61%
Sexual harms	64%	56%	60%

Q10. If the following were to happen to you or someone you know, how harmful would you consider these online behaviours? Please rate on a scale of 1-5 where 1 is not very harmful and 5 is extremely harmful.

Note: The percentages reported are for "extremely harmful (rated 5/TB)" (TB = top box).

## Identity and Reputation-Based Harms



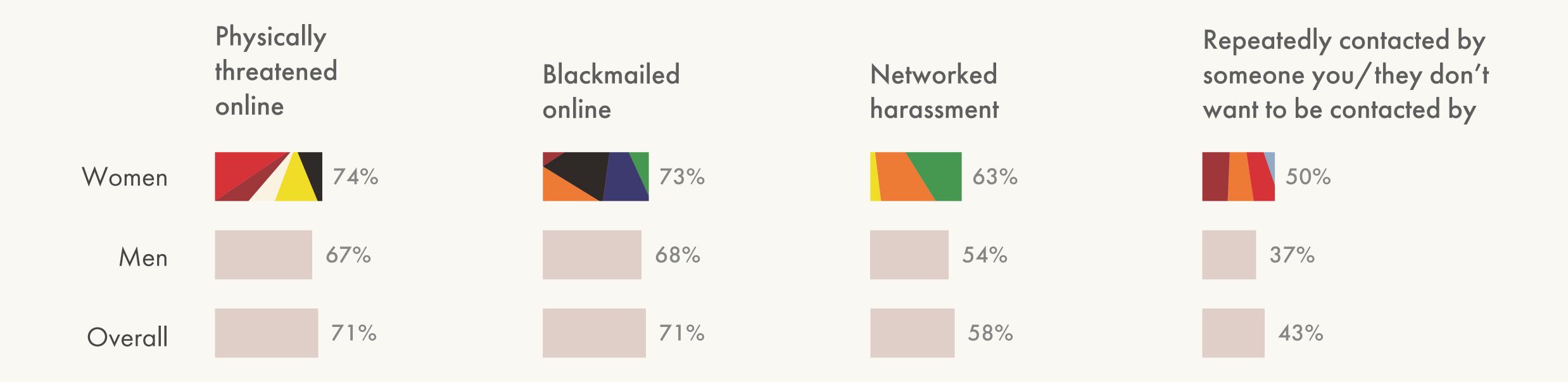
Q10. If the following were to happen to you or someone you know, how harmful would you consider these online behaviours? Please rate on a scale of 1-5 where 1 is not very harmful and 5 is extremely harmful.

## Privacy and Security-Based Harms



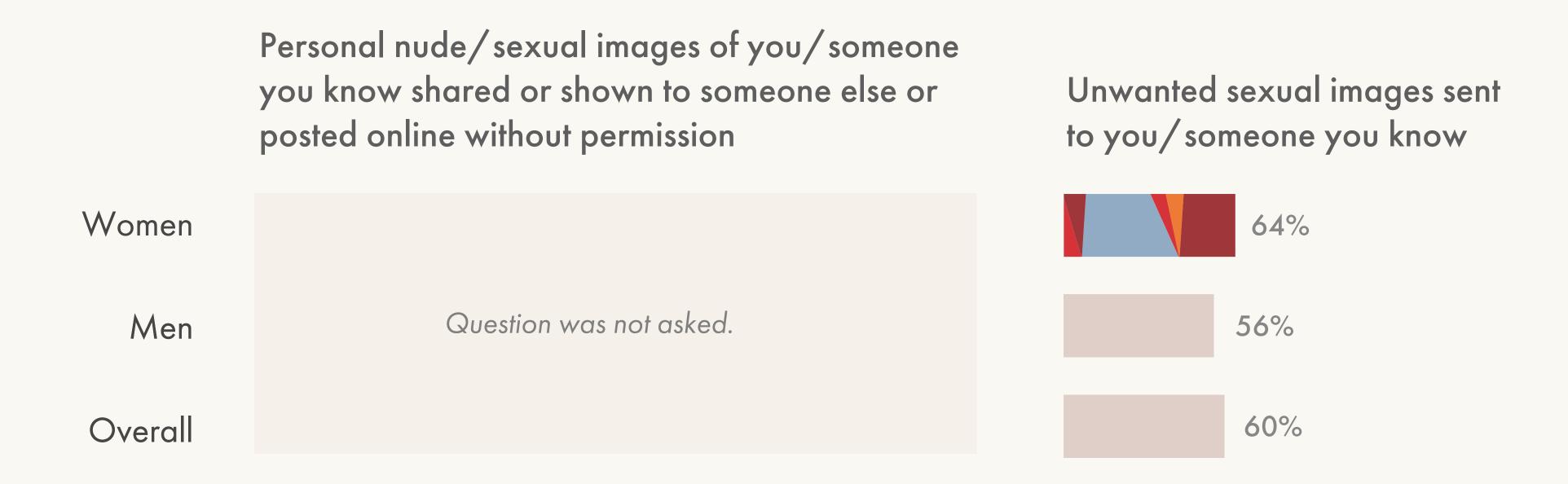
Q10. If the following were to happen to you or someone you know, how harmful would you consider these online behaviours? Please rate on a scale of 1-5 where 1 is not very harmful and 5 is extremely harmful.

#### Coercion and Harassment



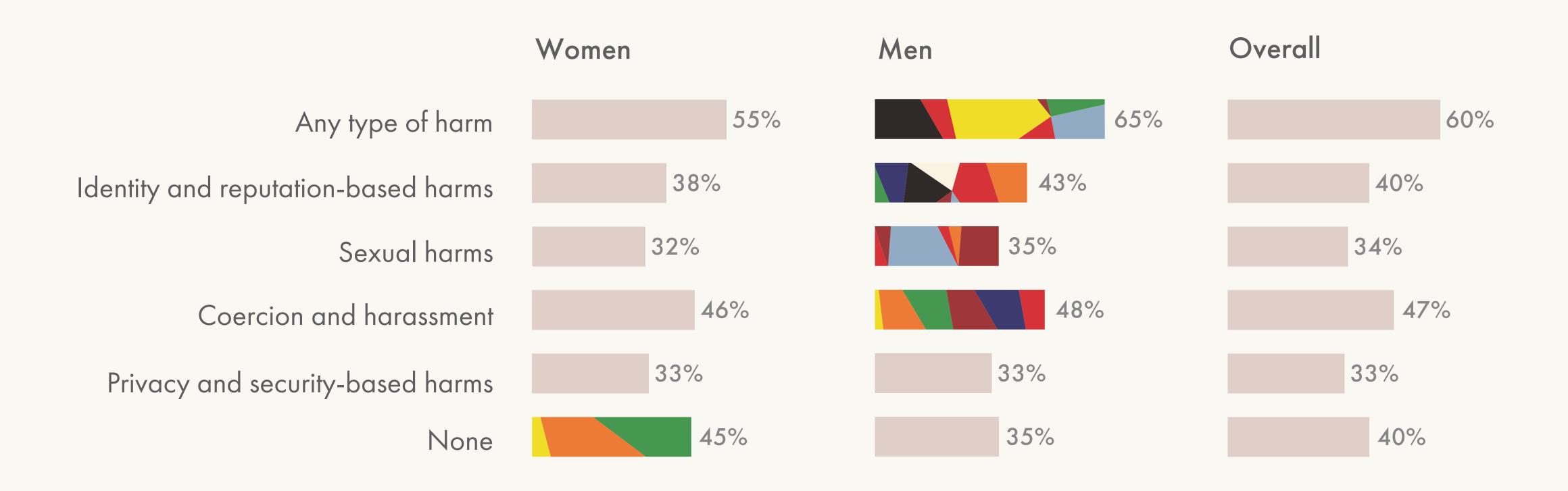
Q10. If the following were to happen to you or someone you know, how harmful would you consider these online behaviours? Please rate on a scale of 1-5 where 1 is not very harmful and 5 is extremely harmful.

#### Sexual Harms

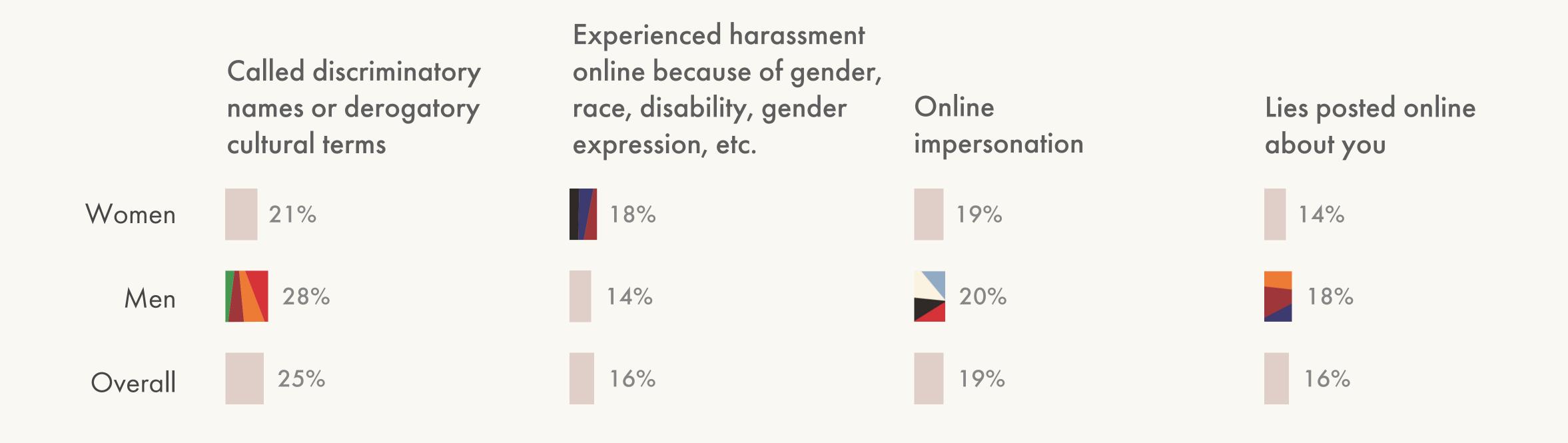


Q10. If the following were to happen to you or someone you know, how harmful would you consider these online behaviours? Please rate on a scale of 1–5 where 1 is not very harmful and 5 is extremely harmful.

## Personal Experience of Harm



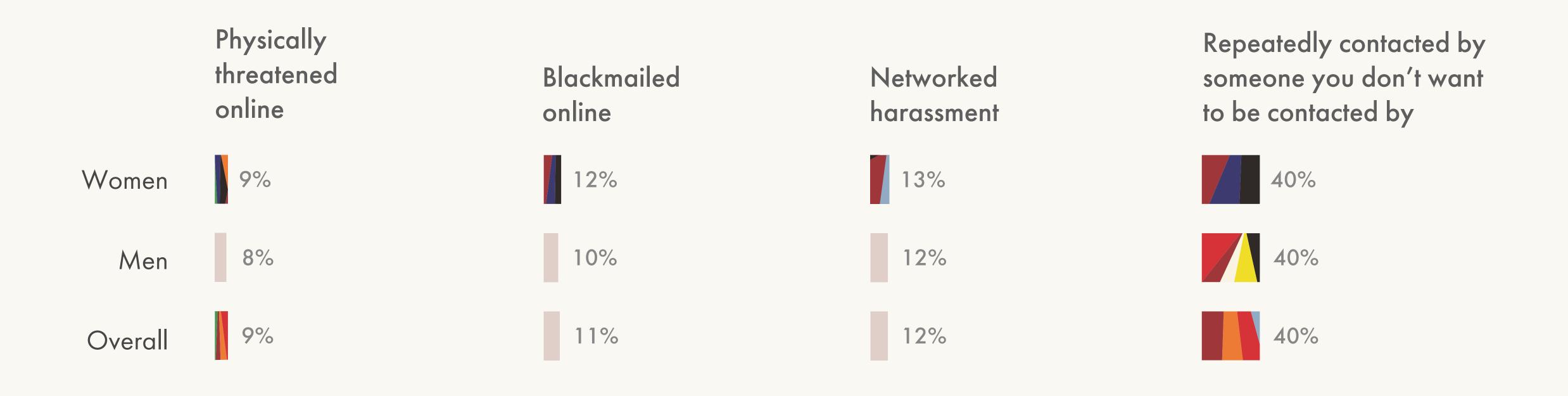
## Identity and Reputation-Based Harms



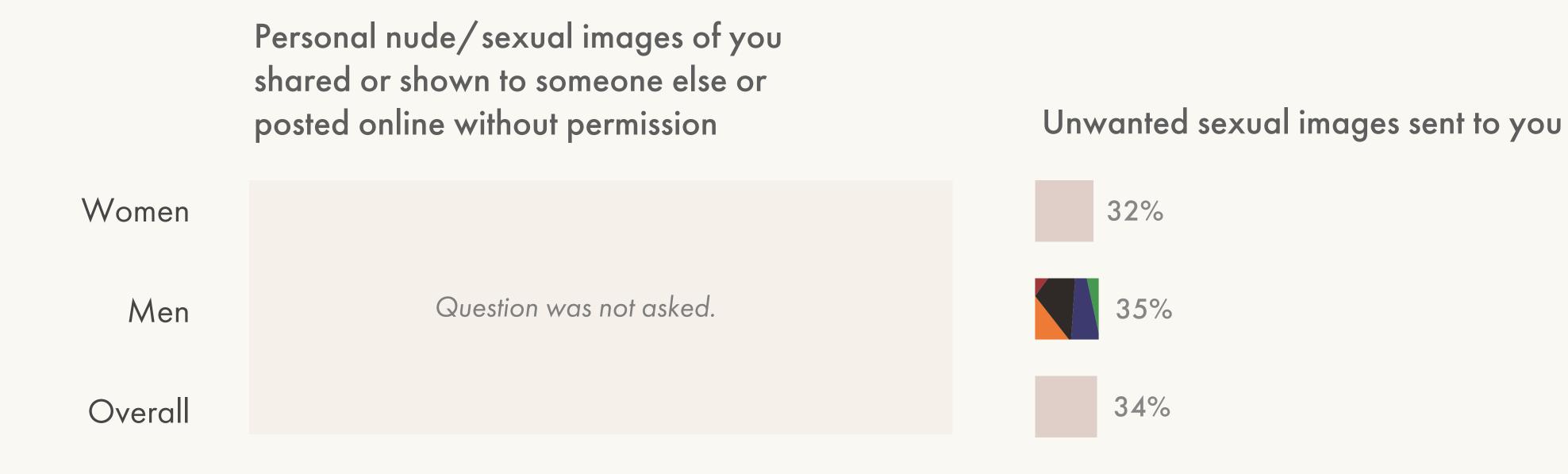
## Privacy and Security-Based Harms



#### Coercion and Harassment



### Sexual Harms

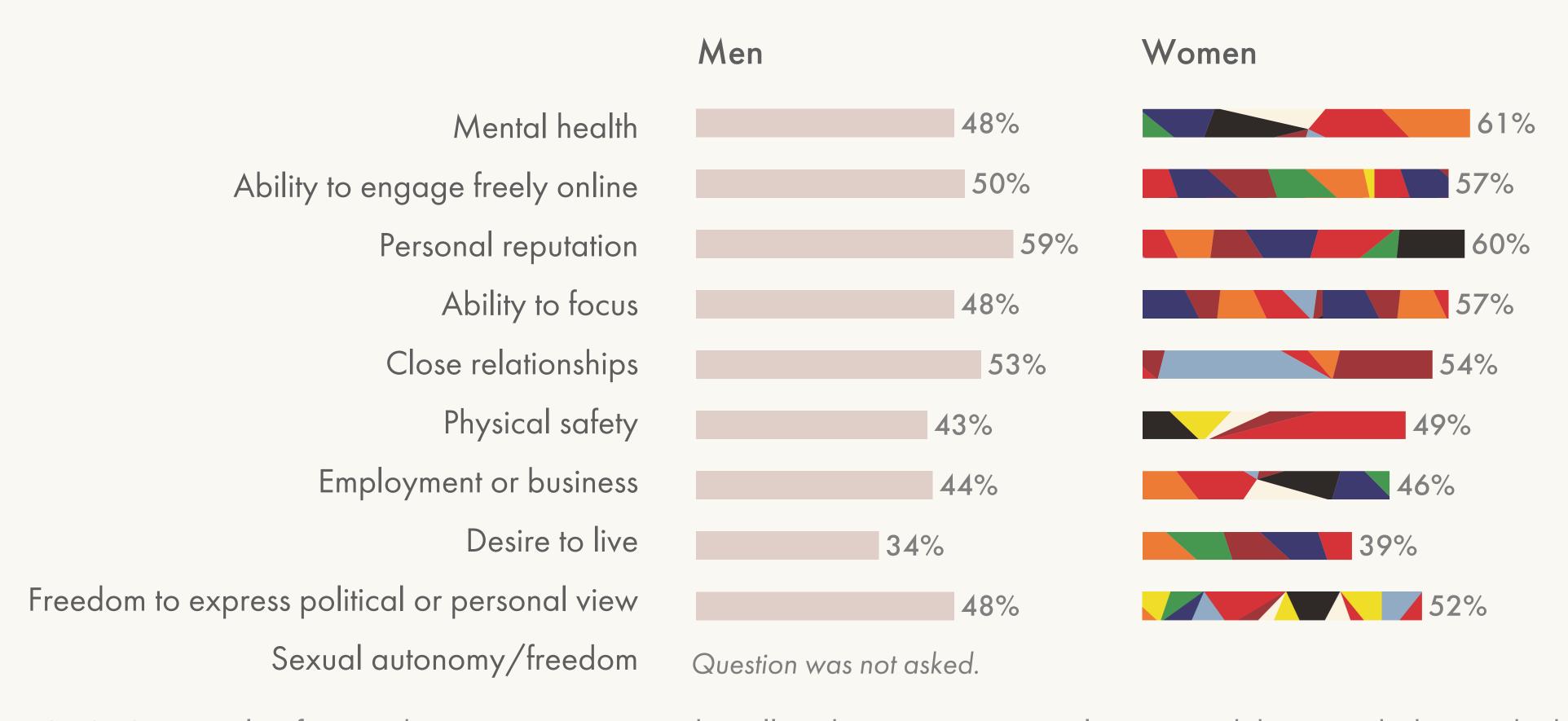


### Platforms Used in the Incidents

84%	DIRECT (Email, text, etc.) (NET)	49
72%	Messaging apps	28
35%	Email	23
28%	Text message	22
9%	Cloud storage	11
5%	Video-conferencing apps	8%
24%	PREFER NOT TO ANSWER	7%
14%		
9%		
5%		
5%		
	<ul> <li>84%</li> <li>72%</li> <li>35%</li> <li>28%</li> <li>9%</li> <li>5%</li> <li>5%</li> <li>5%</li> </ul>	Messaging apps Email Text message Cloud storage Video-conferencing apps  PREFER NOT TO ANSWER  14% 9% 5%

Q12. What platforms or messaging apps were involved in these incidents? Select all that apply.

## Impact of Harm on Personal Life



Q13. On a scale of 1–5 where 1 is not impacted at all and 5 is very negatively impacted, how much do you think each of these following areas of your life is impacted by those incidents?

Note: The percentages reported are for T2B scores, i.e., those who rated 4 or 5 on the scale of 1-5.

## Actions in Response to Incidents



blocked or muted someone following an incident of online harm.

Changed the privacy settings on your accounts or devices Changed your contact information 25% Stopped/reduced posting on a certain platform 22% Changed your profile information 21% Took a break from social media 19% Deleted or deactivated a social media account 18% Acted differently in the real world to protect your safety 14% Searched for content about yourself online Changed your behaviour in a relationship 13% Stopped posting about a certain issue Stopped participating online altogether Replaced your device with a new one Avoided social occasions or events 9% Changed part of your identity 8% Took time off work or school 5% Bought something to add to your security 5% Moved to a new address 3% None of the above 14%

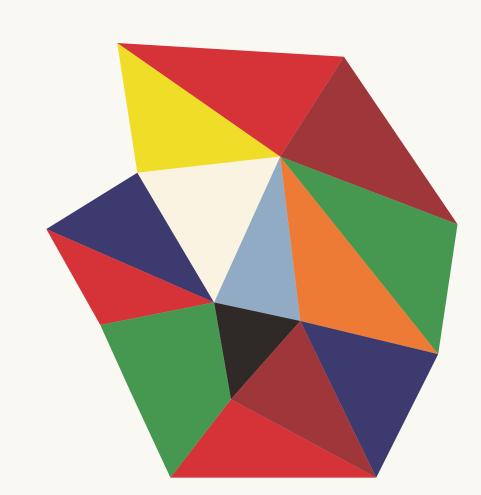
Q14. Did you take any of the following actions in response to any of these online incidents that you have experienced? Select all that apply.

Men

Women

## Actions in Response to Incidents

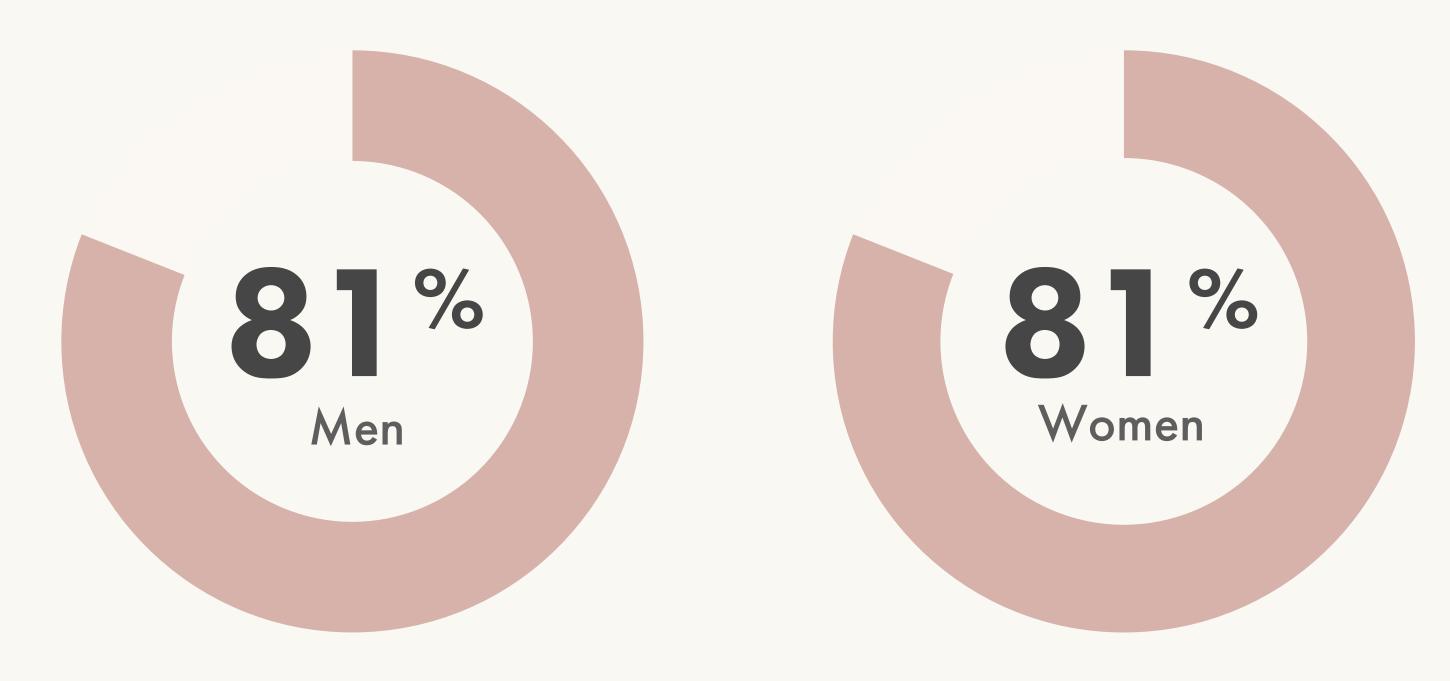
Changed the p	rivacy settings on your accounts or devices	30%	33%
	Took a break from social media	18%	19%
	Stopped/reduced posting on a platform	23%	21%
Dele	eted or deactivated a social media account	20%	23%
	Searched for content about yourself online	14%	12%
	Blocked or muted someone	45%	42%
	Changed your profile information	18%	21%
	Changed your contact information	24%	26%
	Avoided social occasions or events	11%	9%
	Changed your behaviour in a relationship	12%	14%
	Stopped posting about a certain issue	16%	13%
Acted difference	ently in the real world to protect your safety	12%	14%
	Stopped participating online altogether	6%	10%
	Replaced your device with a new one	12%	9%
	Changed part of your identity	9%	9%
	Bought something to add to your security	6%	3%
wing actions	Took time off work or school	2%	4%
ncidents that	Moved to a new address	5%	4%
nat apply.	None of the above	17%	10%



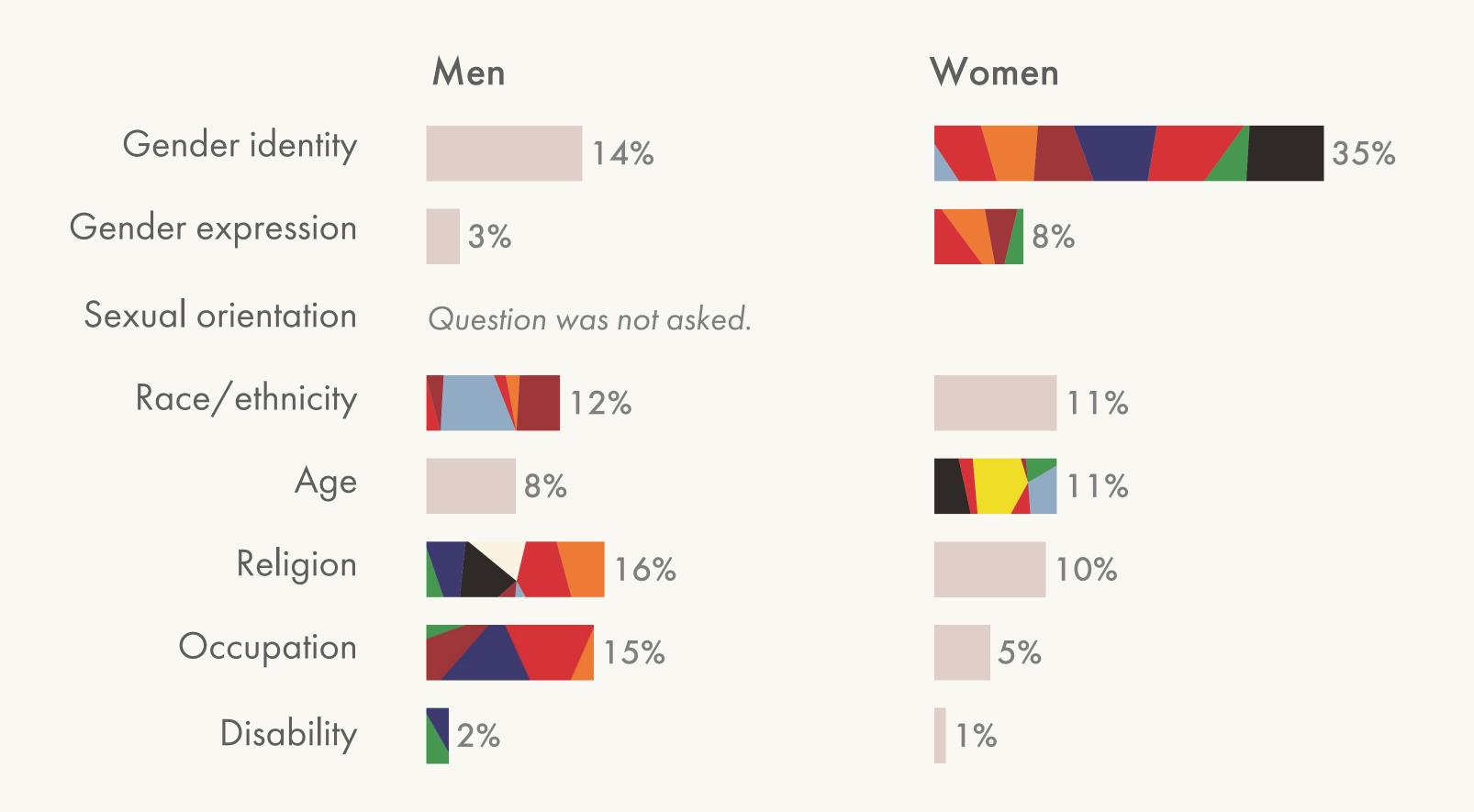
Q14. Did you take any of the follow in response to any of these online inc you have experienced? Select all that apply.

## Frequency of Harm

#### Once/a few times:



## Reason for Being Targeted



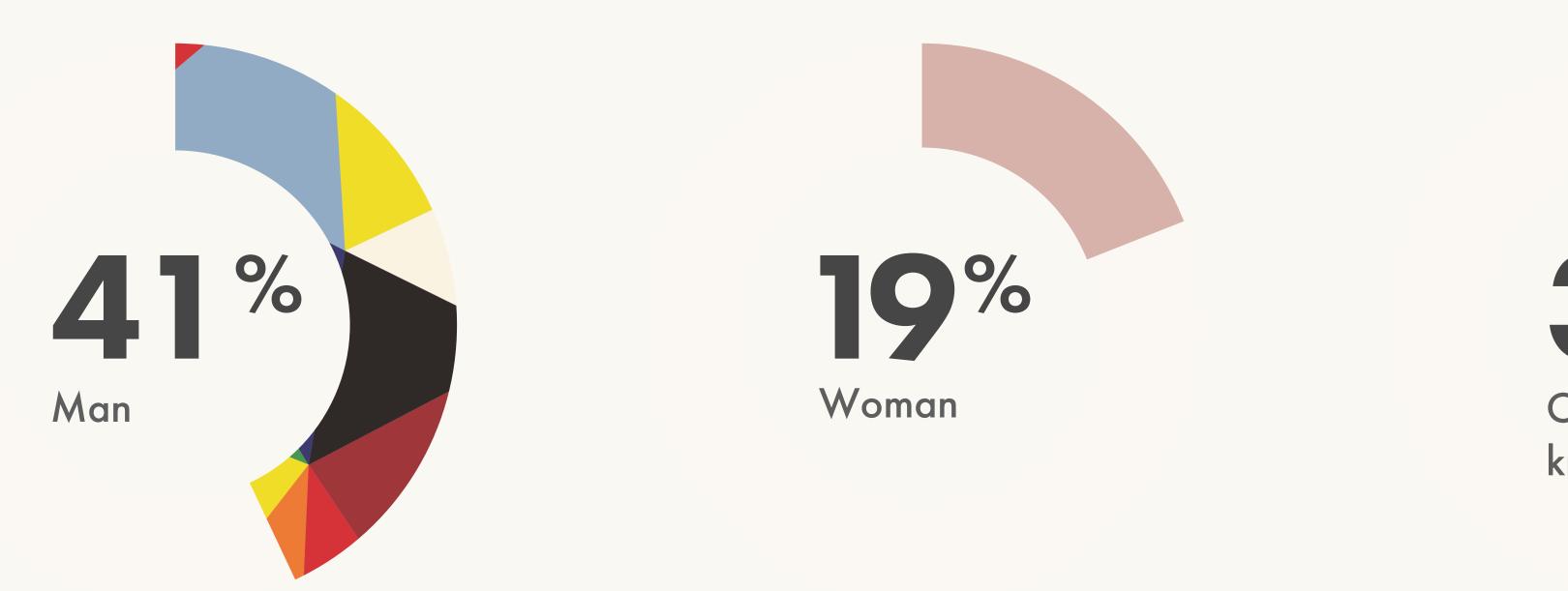
Q16. Thinking of the online incident that had the most impact on your life, do you think you were targeted because of any of the following aspects about yourself? Select all that apply.

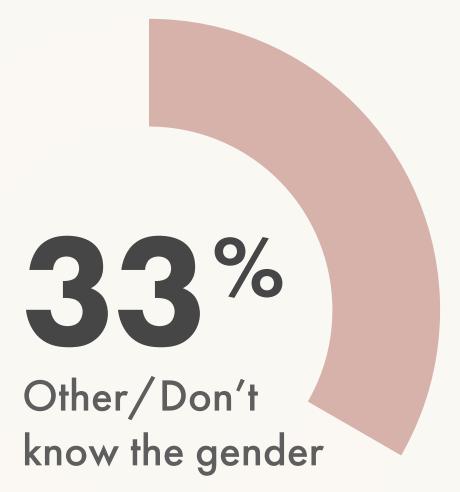
## Types of People Conducting Harm

CLOSE (Partner/friends/family) (NET)	29%	OTHERS (Not known) (NET)	61%
Friend	15%	Someone I've never met/anonymous	46%
Ex-intimate partner	12%	Could not be determined	9%
Family member	3%	A random group of people	9%
Current intimate partner	3%	Member of an identifiable online group	3%
		Politicians or public authorities	1%
KNOWN (Co-worker/teacher, etc.) (NET)	14%	Other	3%
Co-worker	7%		
Another student	5%		70/
Client/customer	2%	PREFER NOT TO ANSWER	/%
Teacher/coach	1%		

Q17. Thinking of the online incident that had the most impact on your life, who was the person who targeted you? Select all that apply.

## Gender of the Party Inflicting Harm

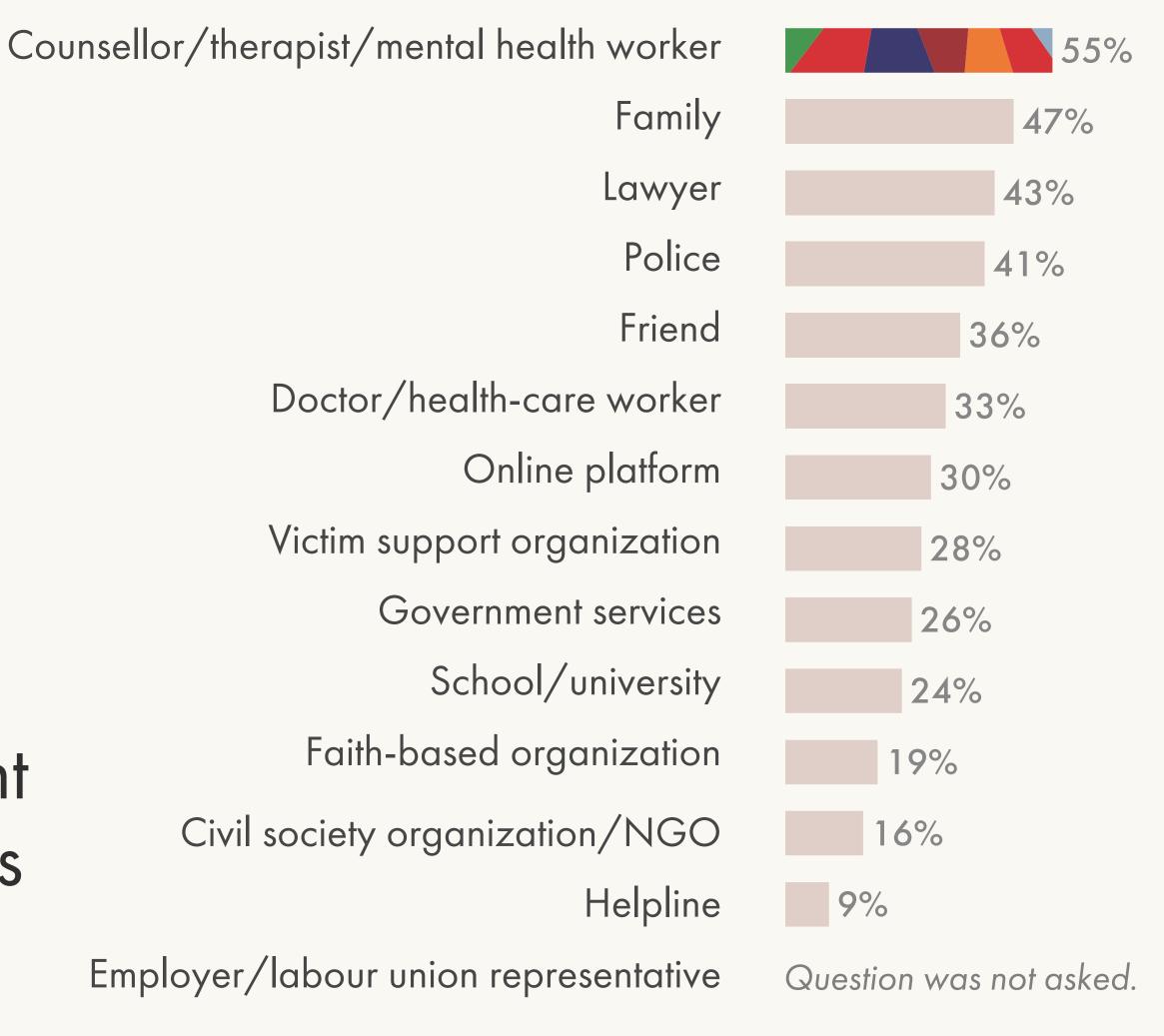




of those who experienced some form of online harm did not reach out to anyone after the incident.

### Effective Resources

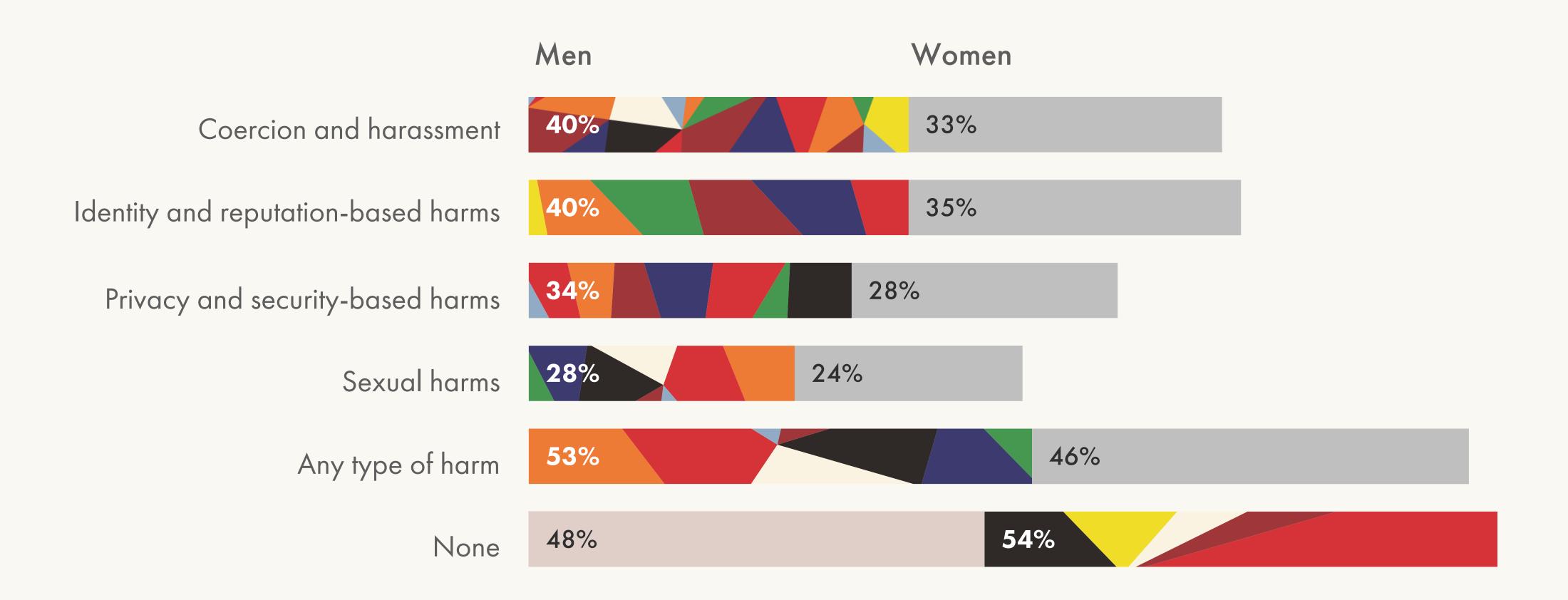
of those who contacted someone following an incident identified a spouse/partner as the most effective resource.



Q20. How effective were the people or organizations you contacted in helping you with the incident?

Note: The percentages reported are for "very effective (rated TB)."

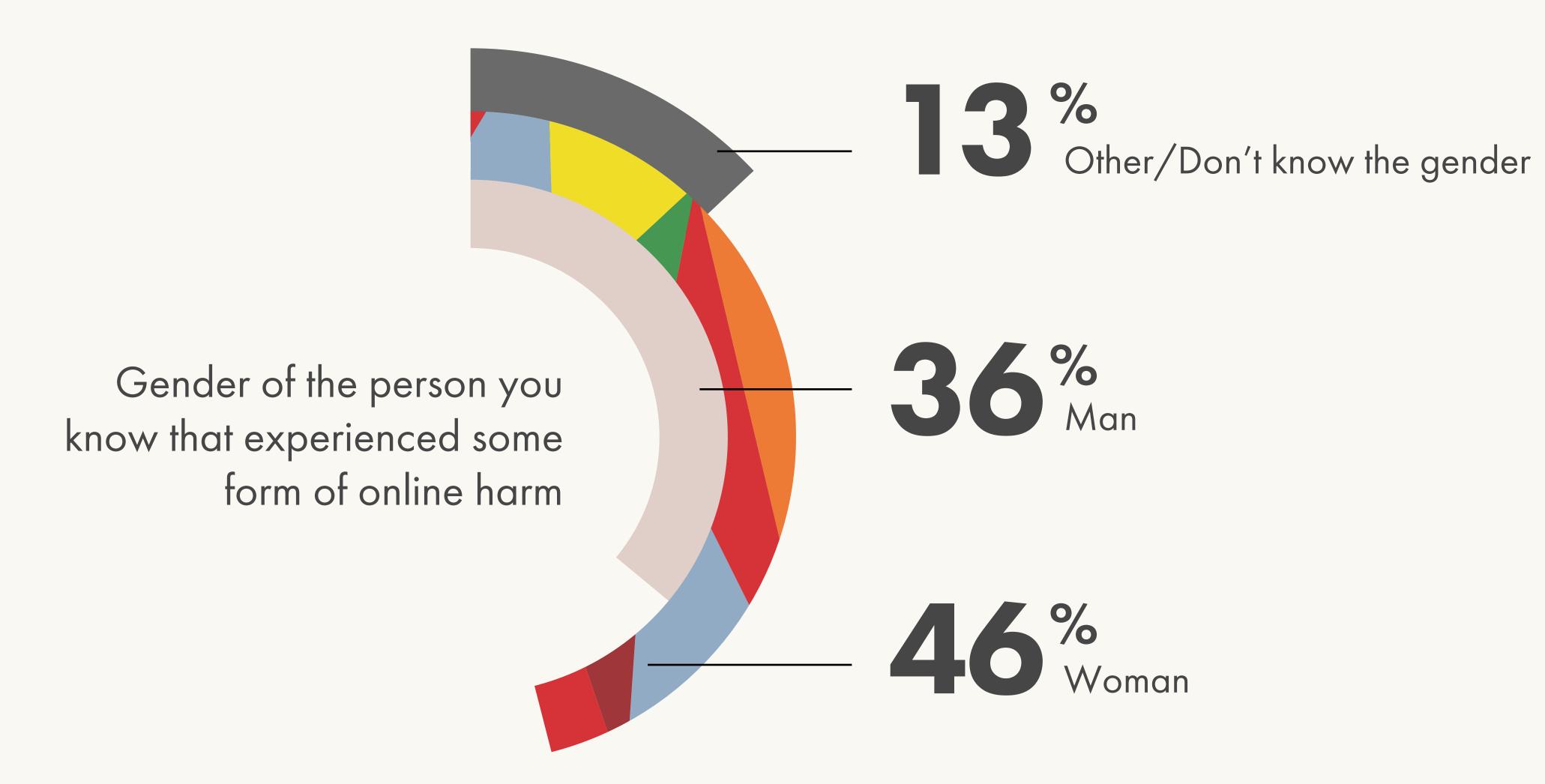
## Witnessing Online Harms



# Witnessing Online Harms

	Men	Women	
Called discriminatory names or derogatory cultural terms	25%	21%	
Lies posted online about them	26%	18%	Identity and
Online impersonation	25%	20%	reputation- based harms
Harassed because of gender, race, disability, etc.	19%	19%	
Someone accessing device or social media account without permission	23%	20%	Privacy and
Monitored, tracked or spied on online	18%	14%	security-based
Having personal contact information posted online without permission	19%	12%	harms
Physically threatened online	12%	13%	
Blackmailed online	16%	16%	Coercion and
Networked harassment	18%	14%	harassment
Repeatedly contacted by someone they don't want to be contacted by	32%	25%	
Personal nude or sexual images of them shared with someone or posted online	Questio	n was not asked.	Sexual harms
Unwanted sexual images sent to them	28%	24%	

#### Victim's Gender



#### Platforms Used in Incidents

of incidents occurred on communication-based social media platforms.

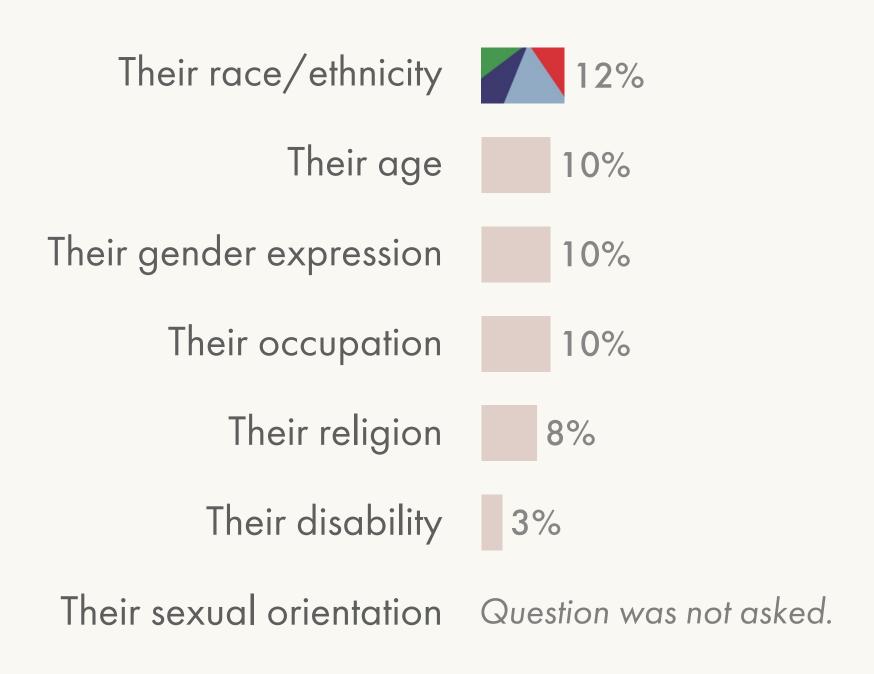
21%	Image-sharing social media
15%	Messaging apps
14%	Video-sharing social media
13%	Text message
11%	Email
7%	Pornography websites
5%	Video-conferencing apps
4%	Professional websites
3%	Message boards
3%	Cloud storage
3%	Tracking program
3%	Smart home devices
7%	Prefer not to answer

Q23. What platforms or messaging apps were involved in the incident? Select all that apply.

## Reason for Being Targeted



believe that gender identity was the reason a person close to them experienced a form of online harm.



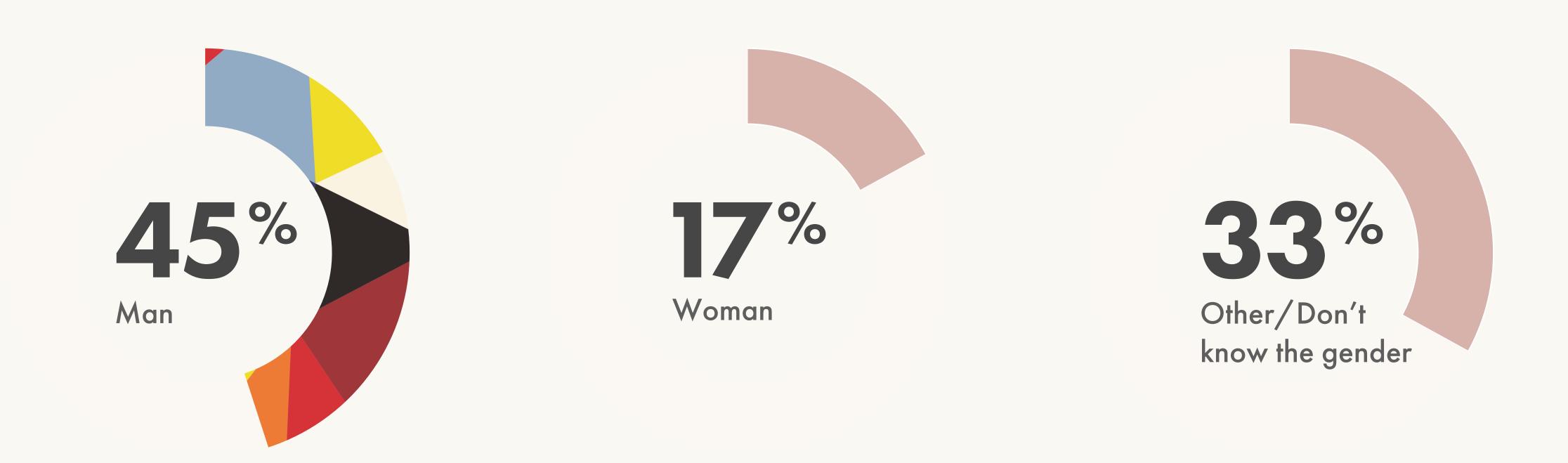
Q24. Do you think the person was targeted because of any of the following aspects about them? Select all that apply.

# Party Inflicting Harm

CLOSE (Partner/friends/family) (NET)	34%	OTHERS (NET)	55%
Friend	17%	Anonymous person	33%
Ex-intimate partner	13%	Could not be determined	11%
Family member	5%	Stranger	7%
Current intimate partner	3%	A random group of people (e.g., online mob)	5%
		Member of an identifiable online group	1%
KNOWN (Co-worker/teacher, etc.) (NET)	14%	Politicians or public authorities	1%
Co-worker	8%	Other	5%
Another student	5%		4.0/
Client/customer	2%	PREFER NOT TO ANSWER	6%
Teacher/coach	1%		

Q25. Who was the other party involved (the person who targeted someone close to you)? Select all that apply.

## Gender of the Party Inflicting Harm



## Action Taken

	Men	Women
Listened to the person who was being harassed	22%	21%
Offered to help the person being harassed	23%	21%
Stood up for the person being harassed	22%	19%
Told the person getting harassed what happened to them was wrong	11%	9%
Reported the incident to the social media platform	12%	12%
Reported the incident to the police	15%	13%
Talked to the victim's family or friends about the harassment	10%	9%
Talked to the perpetrator's family or friends about the harassment	6%	5%
Reported the incident to the perpetrator's workplace or school authorities	3%	2%
Reported the incident to the victim's workplace or school authorities	2%	3%
I didn't take any of these listed actions	7%	10%
I didn't take any action	27%	24%

Q27. Did you take any of the following actions? Select all that apply.